



**Surat
Municipal
Corporation**

ADDENDUM & CORRIGENDUM-2

REQUEST FOR PROPOSAL

FOR

**SELECTION OF IMPLEMENTATION AGENCY FOR
INTEGRATED COMMAND AND CONTROL CENTER
(ICCC) AND OUTDOOR DIGITAL DISPLAY
BOARD(ODDB) IN SURAT CITY**

RFP No.: SSCDL-ICCC-RFP-02-2020

Last date for Price Bid Submission: 05.01.2021



Invited by

Surat Smart City Development Limited

1st Floor, South Zone Office, Surat Municipal
Corporation, Opp. Satyanagar, Udhna, Surat-
394210, Gujarat, India

Surat Smart City Development Limited
ADDENDUM AND CORRIGENDUM-2
RFP Notification No.: SSCDL-ICCC-RFP-02-2020

The Bidder are requested to take note of the following changes made in the RFP documents, which are to be taken into account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- All items specified in this Addendum and Corrigendum supersede relevant items to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- Bidder shall read and consider following points, which shall be a part of the RFP documents.
- All the changes mentioned in this document should be read across the RFP, Addendum & Corrigendum, wherever applicable.
- **The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.**

Changes with respect to RFP Schedule

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

Particular	Current Dates	Proposed Dates
Online Price Bid Submission Date	24.12.2020 up to 18:00 hrs	05.01.2021 up to 18:00 hrs.
Technical Bid Submission (in Hard Copy) Filled-in Technical Bid along with Bid Fee, EMD and other documents	In sealed envelope strictly by RPAD/Postal Speed Post On or before 31.12.2020 up to 18:00 hrs. To the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat by RPAD or Speed Post Only.	In sealed envelope strictly by RPAD/Postal Speed Post On or before 11.01.2021 up to 18:00 hrs. To the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat by RPAD or Speed Post Only.

Other Changes

#	Section	Page No.	Section Name	Reference in RFP/Addendum & Corrigendum 1	Existing Clause	Amended/New Clause
1.	5.1	14	Bidder's Eligibility Criteria	Addendum & Corrigendum 1		Please refer to Annexure I for revised Bidder's Eligibility Criteria
2.	5.2	73 & 9	OEM's Eligibility Criteria	RFP & Addendum and Corrigendum 1		Please refer to Annexure II for revised OEM's Eligibility Criteria
3.	6.6	80	Consortium Conditions	RFP		Please refer to Annexure III for revised Consortium Conditions
4.	6.22	17	Technical Evaluation Criteria	Addendum & Corrigendum 1		Please refer to Annexure IV for revised Technical Evaluation Criteria
5.	10	117	Formats for Pre-Qualification Bid	RFP		Please refer to Annexure V for revised format for Pre-Qualification Bid: 1. 10.3 Revised PQ_2: Bidder Information Format 2. 10.4 Revised PQ_3: Bidder's Annual turnover over last 3 financial years
6.	14.46	141	Outdoor Digital Display Board (7 mt x 5 mt)	Addendum & Corrigendum 1		Please refer to Annexure VI for revised Technical Specification of the Outdoor Digital Display Board ODDB Size: 15 ft. x 6 ft. Please read this size across the RFP and Addendum & Corrigendum -1

#	Section	Page No.	Section Name	Reference in RFP/Addendum & Corrigendum 1	Existing Clause	Amended/New Clause
7.	20	359	Annexure VIII - Format for Performance Bank Guarantee	RFP		Please refer to Annexure VII for revised 20. Annexure VIII - Format for Performance Bank Guarantee

ANNEXURE -I

5.1 Revised Bidder's Eligibility Criteria

The bidder must possess the requisite experience, strength and capabilities in providing services necessary to meet the requirements as described in the RFP document. Keeping in view the complexity and volume of the work involved, following criteria are prescribed as the eligibility criteria for the bidder interested in undertaking the project. The bidder must also possess technical know-how and financial ability that would be required to successfully provide System Integration, Operation and Maintenance services sought by SMC/SSCDL for the entire contract duration. The bids must be complete in all respect and should cover entire scope of work as stipulated in the bid document. This invitation to bid is open to all bidders who qualify the eligibility criteria as given below:

The Pre-Qualification Criteria for the selection of the vendor or consortium are given below. In case of Consortium, please refer the section 6.6

Note: For evaluation following definition is considered

1. The total Project value shall be considered as Capex Cost + Operation & Maintenance Cost.
2. OEM experience will not be considered for Pre-Qualification Criteria and Technical Evaluation as bidder's experience unless bidder is also an OEM.
- 3. Integrated Command & Control Centre (ICCC)/ Command Control Centre (CCC):** ICCC/CCC Project is defined as those projects where Command Centre Application is implemented. ICCC Application at such installation should not only be a viewing platform but should be used for SOP creation and triggering for specific event/incident. Project only pertaining to NOC and/or Data Center Monitoring will not be considered.
4. In case of Consortium **only 3 partners** are allowed including Prime Bidder. For more details on Consortium please refer to the section 6.6.
5. R&R refers to roles & responsibilities mentioned in Consortium Agreement.

#	Eligibility Criteria	Proof Required	Document	Applicable to Sole Bidder	Applicable to Consortium
1.	The Prime Bidder / Sole Bidder should be registered under the Companies Act 1956 and should be in operation in India for a period of at least 5 years as on publication of bid. In case of Consortium, the Consortium Partner should be registered under the Companies Act 1956 Or a partnership firm registered under LLP Act, 2008	Copy of certification of incorporation issued by competent authority/ Registration Certificate		Yes	Yes
2.	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 150 Cr. from ICT based business for last	Copy of the Audited Profit and Loss statement and statutory auditor / CA certificate from a regarding turnover.		Yes	Yes

#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
	<p>three financial years i.e. FY 2019-20, FY 2018-19, 2017-18. In case of consortium, each partner should have minimum average annual turnover of Rs. 30 Cr.</p> <p>The copies of Audited Annual Accounts for last three years to be submitted along with the bid [FY 2019-20, FY 2018-19, 2017-18]. If 2019-20 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2016-17 along with an undertaking letter from the bidder that the 2019-20 Statements are not audited is to be submitted.</p>	<p>The certificate should be originally signed or notarized.</p>		
3.	<p>Bidder/ Consortium should have a positive net worth as on 31st March 2020</p> <p>If 2019-20 Financial Statements of any bidder is unaudited then Bidder should have a positive net worth as on 31st March 2019. Moreover, an undertaking letter from the bidder that the 2019-20 Statements are not audited is to be submitted</p>	<p>Certificate from the statutory auditor / CA towards positive net worth of the company. The certificate should be originally signed or notarized</p>	Yes	Yes (All Members of Consortium)
4.	<p>Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP</p> <p>One project costing not less than the amount equal to INR 20 Cr. with ICCC application solution component worth minimum INR 2.5 Cr.</p> <p>OR</p>	<ol style="list-style-type: none"> 1. Copy of completion certificate issued by client 2. In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application respectively from financial perspective. The Certificate to this effect from the client on client's letter head to be provided. If Go-Live certificate is to be submitted, the same must clearly specify 	Yes	Yes (Any member of Consortium)

#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
	<p>Two projects costing not less than the amount equal to INR 12 Cr. each with ICCC application solution component worth minimum INR 1.5 Cr.</p> <p>OR</p> <p>Three projects costing not less than the amount equal to INR 10 Cr. each with ICCC application solution component worth minimum INR 1.25 Cr.</p> <p>Note: ICCC Application cost component shall include:</p> <ul style="list-style-type: none"> ○ Licenses cost for ICCC Applications ○ SITC cost ○ Integration cost ○ Operation & Maintenance cost 	<p>the information that help ascertain the compliance to the respective evaluation criteria in terms of domains integrated / achievement of value in terms of project cost and ICCC application Solution component respectively from financial perspective.</p> <p>3. Copy of Work order / Contract</p> <p>4. PQ_12: Format for Use Case Submission from OEM</p>		
5.	<p>Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have supplied & installed at least 25 Out-door Digital Display Boards during the last 7 years in India from the date of bid submission.</p> <p>The size of boards must be minimum 6 sq.mt. area with at least 2 X 2 matrix (excluding Rental orders) for consideration under this criterion.</p>	<ul style="list-style-type: none"> • Copy of completion certificate issued by client • Copy of Work order / Contract • In case of an ongoing project, the project must have achieved the respective count in terms of Display Boards installed and commissioned. The Certificate to this effect from the client on client's letter head to be provided. • The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 	Yes	Yes (Any member of Consortium)

#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
6.	<p>Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have completed at least 1 (one) project pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 2 Crore in India.</p> <p>OR</p> <p>at least 2 (two) projects pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 1.25 Crore in India.</p> <p>OR</p> <p>at least 3 (three) projects pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 1 Crore in India.</p> <p>Note: In-house projects for own or group companies shall not be considered for above criteria. Data Center Infrastructure cost should be excluding software license cost.</p>	<ul style="list-style-type: none"> • Copy of completion certificate issued by client • Copy of Work order / Contract • The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 	Yes	Yes (Any member of Consortium)
7.	Bidder should be registered for GST number in India.	GST Registration Certificate PAN Card	Yes	Yes (All Members of Consortium)
8.	Bidder should not be blacklisted or debarred by any Government / PSU in India at the time of submission of the bid.	Declaration letter by bidder as per format given in the RFP document	Yes	Yes (All Members of Consortium)

Annexure II

5.2 Revised OEM’s Eligibility Criteria

To be considered qualified for evaluation of Technical Proposal, the respective OEM must meet the below mentioned OEM eligibility criteria:

#	Selection criteria for the OEM	Proof Document Required
A	ICCC OEM	
1	<p>ICCC OEM Solution should be implemented for at least 2 distinct projects covering at least 3 domains (with minimum 1 use case per domain) from below mentioned list out of which minimum 1 deployment should be within India.</p> <ol style="list-style-type: none"> 1. Adaptive/Intelligent Traffic Control System (ATCS Signals with or without ANPR, RLVD, Wrong side, Speed detection, etc.) 2. Intelligent Transit Management System / Vehicle Tracking System with minimum 100 VTS Units 3. SCADA System for drinking Water Treatment Plant / Water Distribution Plant 4. SCADA System for Sewage Treatment Plant / Sewage Pumping Station 5. Solid Waste Management integrating smart components like GPS and RFID 6. Grievance Redressal System based on ERP/Custom/Third Party Application 7. CCTV/ Surveillance Network (Excluding Camera considered under Point 1) 8. Sensor/IoT based Smart Street Lighting System to monitor and control on/off and timer controller, etc. 9. Revenue Collection Systems (Property Tax, Water Meter Billing, Other Utility Meter Reading, AFCS etc.) based on ERP/Custom/Third Party Application 10. Electricity/Gas SCADA for utility company or power/gas generation company 11. Network monitoring for large scale WiFi service / dedicated OFC network 12. Sensor/IoT based Smart Parking 13. Public Announcement System / PIS / VMS / Outdoor Digital Display 	<ol style="list-style-type: none"> 1. Work order of projects for supply of ICCC Solution 2. Any client document that clearly specifies the domains implemented & integrated as part of solution. The Certificate to this effect from the client on client’s letter head to be provided. In case of ongoing project, any client document/certificate should clearly list minimum 3 domains from the list that are implemented as part of the solution. If Go-Live certificate is to be submitted, the same must clearly specify the information that help ascertain the compliance in terms of domains integrated. 3. Self-certificate on OEM’s letterhead from authorised signatory clearly defining the use cases implemented under each domain as part of the project as per format prescribed in PQ_12.

#	Selection criteria for the OEM	Proof Document Required
	Note: Project components considered under one domain will not be considered under other domain. E.g. VTS installation under Sr. No. 5. Smart Solid Waste Management will not be considered again under Sr. No. 2. Intelligent Transit Management System / Vehicle Tracking System with minimum 100 VTS Units.	
2	Commitment to Support The OEM should commit to support the product proposed in the scope of this RFP for at least five (5) years from the date of Go-Live. End of support date should not have been announced for the product proposed.	OEM self-certification as per Section-PQ_10 indicating the commitment to support
B	Outdoor Digital Display Board OEM	
1	OEM must have supplied at least 125 Out-door Digital Display Boards (excluding Rental orders) during the last 7 years from the date of bid submission of which minimum 40% quantity must be supplied in India. The size of boards must be minimum 6 sq.mt area with at least 2 X 2 matrix in India (excluding Rental orders) for consideration under this criterion.	<ol style="list-style-type: none"> 1. Copy of Work Order/Contract 2. Completion Certificate
2	The OEM of the offered LED display should have authorized registered service centre in India.	OEM Self-certificate as per Section-PQ_13
3	Commitment to Support The OEM should commit to support the product proposed in the scope of this RFP for at least seven (7) years from the date of Go-Live. End of support date should not have been announced for the product proposed.	OEM self-certification as per Section-PQ_10 indicating the commitment to support
C	ODDB Media Player and Centralised Content Management System	
1	ODDB Media Player and Centralised Content Management System should be from the same OEM	
2	OEM must have supplied at least 500 Media Players during the last 7 years from the date of bid submission of which minimum 40% quantity must be supplied in India.	<ol style="list-style-type: none"> 1. Copy of Work Order/Contract 2. Completion Certificate
3	OEM must have supplied Centralised Content Management System for 5 distinct projects comprising minimum 20 Media Players per project during the last 7 years from the date of bid submission of which minimum 2 projects must be in India.	<ol style="list-style-type: none"> 1. Copy of Work Order/Contract 2. Completion Certificate
4	The OEM of the offered ODDB Media Player and Centralised Content Management System should	OEM Self-certificate as per Section-PQ_13

#	Selection criteria for the OEM	Proof Document Required
	have authorized registered service centre in India.	
5	Commitment to Support The OEM should commit to support the product proposed in the scope of this RFP for at least seven (7) years from the date of Go-Live. End of support date should not have been announced for the product proposed.	OEM self-certification as per Section-PQ_10 indicating the commitment to support

ANNEXURE -III

6.6. Revised Consortium Conditions

1. The number of consortium members cannot exceed three, including the Prime Bidder. Please refer below for the Role & Responsibility bifurcation in case of consortium.
2. In case of consortium, the responsibility of implementation and support of ICCC Solution (including implementation of use cases) or any other scope of work/activities will lie with the respective consortium partner/s whose project experience is considered for evaluation and mentioned in R&R (Roles & Responsibilities) defined in Consortium Agreement.
3. A Bidder applying individually or as consortium member shall not be entitled to submit another application either individually or as a member of any other consortium, as the case may be.
4. Consortium members must provide a Memorandum of Understanding (MoU) covering above points and showing their intention to enter into such an Agreement at the time of bidding along with Pre-Qualification Bid.
5. A Bidding Consortium is required to nominate a Prime Member. The formation of the consortium including identification of Prime member and role and responsibilities of each member/s shall be supported by Memorandum of Agreement and Power of Attorney signed by all the members on a stamp paper of INR 300/-.
6. The successful bidder (SI) shall be required to enter into agreement with all member/s of Consortium Members specifying following points in the Agreement. These points shall also be captured in MoU
 - Identity Prime Member and Power of Attorney in favor of Prime Member.
 - Roles and responsibilities of each consortium partner, the identification of the lead partner, and providing for joint and several liability for each partner/s.
 - All consortium members would be available throughout the Contract Period.
 - Each member of the Consortium shall be jointly and severally liable for the due implementation and comprehensive onsite warranty support of the Project.
 - The role and responsibility of any member must be commensurate with the technical/financial capabilities that such member is contributing towards meeting the qualification criteria. Each consortium member/s is liable to contribute resources in terms of knowledge, skills and trained manpower commensurate with its role and responsibilities during the Contract Period.
 - The Consortium Agreement must also state that the period of the Agreement would coincide with the Contract period. Consortium must continue to be in existence during the period of the contract and that any change will be subject to approval of the Authority (SSCDL) only.

- The final contract between the consortium members (The Consortium Contract) would be available for legal vetting and open to suggestions by the SSCDL. SSCDL will suggest binding corrections if it finds that such contract does not meet its requirements and interests as per the Tender in letter and spirit.
- The Agreement should be on stamp paper and notarized. The signatories must be duly authorized.
- Any modification in roles and responsibilities between consortium members during Contract Period shall be allowed only after approval from SSCDL. Any changes and deviation of roles and responsibilities of consortium members during the execution, and comprehensive onsite warranty support of this Project without prior approval of Authority shall be viewed seriously by the SSCDL as it can affect an important public service. Such unilateral action by the SI shall entitle SSCDL to take appropriate action including considering it an Event of Default under this Contract leading to consequences including termination with appropriate notice.
- Any Dispute arising during Contract Period between the Consortium **Member/s** shall be resolved amicably without adversely impacting Project Implementation and Operation. If in SSCDL's opinion, Dispute between Consortium members adversely impacting implementation and operation of the Project then Authority may in its sole discretion in the interest of the Project (a) Terminate the Contract after due process and/or (2) Provide a binding solution.
- In case SSCDL Intends to proceed for Termination on account of SI Event of Defect and /or unresolved disputes between the Consortium Members, both the Consortium Members shall be jointly and severally liable for Implementation and comprehensive onsite warranty support of project at Agreed prices and payment terms specified in this Tender till Authority or any new agency appointed by it takes over the Project
- SSCDL reserves the right to reject the Bid in case of change in the constitution of the consortium after the submission of Bid and before the execution of the Agreement.

Roles & Responsibility Bifurcation			
Bidding Options	SITC & Maintenance of complete ICCC Solution	SITC of complete ODDB Solution	SITC and Maintenance of IT Hardware Infrastructure for DC and ICCC and Software Licenses for Virtualisation, Server OS, Database, VM Based Network Access Control Solution and Enterprise Security & Antivirus Software
	(1)	(2)	(3)
Prime Bidder without Consortium Partner	Prime Bidder	Prime Bidder	Prime Bidder or Sub-contractor
Prime Bidder with one Consortium Partner	Prime Bidder	Prime Bidder or Consortium Member	Prime Bidder or Consortium Member or Sub-contractor
Primer Bidder with two Consortium Partner	Prime Bidder	First Member of Consortium	Second Member of Consortium or Sub-contractor
<i>In case of consortium, the consortium member must be assigned at least one responsibility out of (2) and/or (3) above.</i>			

ANNEXURE -IV

6.22 Revised Technical Evaluation Criteria

The bidder's technical solution proposed in the Technical Evaluation bid shall be evaluated as per the evaluation criteria in the following table:

Section	Evaluation Criteria	Marks
A	Bidders Financial Competence & Organizational Strength	15
B	Project Experience of Bidder	65
C	Proposed IT Products and Solution	20
Total		100

The following sections explain how the bidders shall be evaluated on each of the evaluation criteria:

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks												
A	Bidders Financial Competence & Organizational Strength		15												
1	Bidder's Competence – Turnover	<ul style="list-style-type: none"> Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 150 Cr. from ICT based business for last three financial years i.e. FY 2019-20, FY 2018-19, 2017-18. In case of consortium, each partner should have minimum average annual turnover Rs. 30 Cr. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr style="background-color: #c00000; color: white;"> <th style="text-align: left;">Average Turnover (in crores)</th> <th style="text-align: center;">Marks [Maximum: 8]</th> </tr> </thead> <tbody> <tr> <td>>= INR 350 Cr</td> <td style="text-align: center;">8</td> </tr> <tr> <td>>= INR 300 Cr and < INR 350 Cr.</td> <td style="text-align: center;">7</td> </tr> <tr> <td>>= INR 250 Cr and < INR 300 Cr.</td> <td style="text-align: center;">6</td> </tr> <tr> <td>>= INR 200 Cr. and < INR 250 Cr.</td> <td style="text-align: center;">5</td> </tr> <tr> <td>>= INR 150 Cr. and < INR 200 Cr.</td> <td style="text-align: center;">4</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Bidder to submit the Certificate from the statutory auditor / CA clearly specifying the annual turnover from ICT for the specified years. Original or Notarized copy of the certificate should be submitted The copies of Audited Annual Accounts for last three years to be submitted along with the bid [FY 2019-20, FY 2018-19, 2017-18]. If 2019-20 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2016-17 along with an undertaking letter from the bidder that the 2019-20 Statements are not audited is to be submitted 	Average Turnover (in crores)	Marks [Maximum: 8]	>= INR 350 Cr	8	>= INR 300 Cr and < INR 350 Cr.	7	>= INR 250 Cr and < INR 300 Cr.	6	>= INR 200 Cr. and < INR 250 Cr.	5	>= INR 150 Cr. and < INR 200 Cr.	4	8
Average Turnover (in crores)	Marks [Maximum: 8]														
>= INR 350 Cr	8														
>= INR 300 Cr and < INR 350 Cr.	7														
>= INR 250 Cr and < INR 300 Cr.	6														
>= INR 200 Cr. and < INR 250 Cr.	5														
>= INR 150 Cr. and < INR 200 Cr.	4														
2	People in organization	<ul style="list-style-type: none"> The prime bidder having at least 250 FTE (full time employees) on the payroll of organization working on ICT projects. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr style="background-color: #c00000; color: white;"> <th style="text-align: left;">Number of FTE</th> <th style="text-align: center;">Marks [Maximum: 3]</th> </tr> </thead> <tbody> <tr> <td>>= 250</td> <td style="text-align: center;">3</td> </tr> <tr> <td>>= 200 and < 250</td> <td style="text-align: center;">2</td> </tr> <tr> <td>>= 150 and < 200</td> <td style="text-align: center;">1</td> </tr> </tbody> </table>	Number of FTE	Marks [Maximum: 3]	>= 250	3	>= 200 and < 250	2	>= 150 and < 200	1	3				
Number of FTE	Marks [Maximum: 3]														
>= 250	3														
>= 200 and < 250	2														
>= 150 and < 200	1														

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks										
		<table border="1"> <tr> <td>> 500</td> <td>3</td> </tr> <tr> <td>> 250 FTE to =<500 FTE</td> <td>2</td> </tr> <tr> <td>= 250 FTE</td> <td>1</td> </tr> </table> <p>Note: Full time Employees defined as employees on the Payroll of organization. Moreover, the employees of the Group companies will not be considered. The employees count of bidding entity will only be considered for evaluation.</p> <p>Bidder to submit the Certificate from the HR or Company Secretary clearly specifying the total no of employees within the organization. Original or Notarized copy of the certificate should be submitted</p>	> 500	3	> 250 FTE to =<500 FTE	2	= 250 FTE	1					
> 500	3												
> 250 FTE to =<500 FTE	2												
= 250 FTE	1												
3	Bidder's Certification	<p>Certification with the Sole Bidder or any member of consortium (valid as on date of issuance of the bid):</p> <ol style="list-style-type: none"> ISO 9001:2008 ISO 20000:2011 for IT Service Management ISO 27001:2013 for Information Security Management System CMMi Level 3 CMMi Level 5 <table border="1"> <thead> <tr> <th>Certification</th> <th>Marks [Maximum: 4]</th> </tr> </thead> <tbody> <tr> <td>Any one ISO certificate</td> <td>1</td> </tr> <tr> <td>Any two ISO certification or CMMi Level 3</td> <td>2</td> </tr> <tr> <td>All ISO certification or CMMi Level 5 Certification or Any two ISO certification & CMMi Level 3 Certification</td> <td>3</td> </tr> <tr> <td>Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification</td> <td>4</td> </tr> </tbody> </table>	Certification	Marks [Maximum: 4]	Any one ISO certificate	1	Any two ISO certification or CMMi Level 3	2	All ISO certification or CMMi Level 5 Certification or Any two ISO certification & CMMi Level 3 Certification	3	Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification	4	4
Certification	Marks [Maximum: 4]												
Any one ISO certificate	1												
Any two ISO certification or CMMi Level 3	2												
All ISO certification or CMMi Level 5 Certification or Any two ISO certification & CMMi Level 3 Certification	3												
Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification	4												
B	Project Experience of Bidder		65										
1	Bidder Experience – Executing Command Control Center Project	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of Integrated Command & Control Centre (ICCC) /Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP	25										

#	Technical Evaluation Criteria	Technical Evaluation parameter		Marks
		Number of Projects	Marks [Maximum: 25]	
		For satisfying PQ criteria	10	
		Additional project over and above the projects submitted under PQ criteria		
		Every additional project costing not less than the mount equal to INR 20 Cr. with ICCC application worth minimum INR 2.5 Cr.	7.5	
		Every additional costing not less than the amount equal to INR 12 Cr. each with ICCC application worth minimum INR 1.5 Cr.	5	
		Every additional project costing not less than the amount equal to INR 10 Cr. each with ICCC application worth minimum INR 1.25 Cr.	2.5	
		<p>Bidder is required to submit:</p> <ol style="list-style-type: none"> 1. Copy of completion certificate issued by client 2. In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application Solution component respectively from financial perspective. The Certificate to this effect from the client on client's letter head to be provided. If Go-Live certificate is to be submitted, the same must clearly specify the information that help ascertain the compliance to the respective evaluation criteria in terms of domains integrated / achievement of value in terms of project cost and ICCC application Solution component respectively from financial perspective. 3. Copy of Work order / Contract 4. PQ_12: Format for Use Case Submission from OEM 		
2	Bidder Experience – Executing Command Control Center Application	<p>Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of ICCC Solution integrating domains/systems in the last seven (7) years in India.</p> <ol style="list-style-type: none"> 1. Adaptive/Intelligent Traffic Control System (ATCS Signals with or without ANPR, RLVD, Wrong side, Speed detection, etc.) 2. Intelligent Transit Management System / Vehicle Tracking System with minimum 100 VTS Units 3. SCADA System for drinking Water Treatment Plant / Water Distribution Plant 		15

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks										
		<p>4. SCADA System for Sewage Treatment Plant / Sewage Pumping Station</p> <p>5. Solid Waste Management integrating smart components like GPS and RFID</p> <p>6. Grievance Redressal System based on ERP/Custom/Third Party Application</p> <p>7. CCTV/ Surveillance Network cameras (Excluding Camera considered under Point 1)</p> <p>8. Sensor/IoT based Smart Street Lighting System to monitor and control on/off and timer controller, etc.</p> <p>9. Revenue Collection Systems (Property Tax, Water Meter Billing, Other Utility Meter Reading, AFCS etc.) based on ERP/Custom/Third Party Application</p> <p>10. Electricity/Gas SCADA for utility company or power/gas generation company</p> <p>11. Network monitoring for large scale WiFi service / dedicated OFC network</p> <p>12. Sensor/IoT based Smart Parking</p> <p>13. Public Announcement System / PIS / VMS / Outdoor Digital Display</p> <p>Note: Project components considered under one domain will not be considered under other domain. E.g. VTS installation under Sr. No. 5. Smart Solid Waste Management will not considered again under Sr. No. 2. Intelligent Transit Management System / Vehicle Tracking System with minimum 100 VTS Units.</p> <table border="1" data-bbox="507 1240 1353 1675"> <thead> <tr> <th data-bbox="507 1240 1203 1308">Particular</th> <th data-bbox="1203 1240 1353 1308">Marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="507 1308 1203 1408">One project integrating any 5 domains/ systems mentioned above</td> <td data-bbox="1203 1308 1353 1408">7.5</td> </tr> <tr> <td data-bbox="507 1408 1203 1509">One project integrating any 4 domains/ systems mentioned above</td> <td data-bbox="1203 1408 1353 1509">5</td> </tr> <tr> <td data-bbox="507 1509 1203 1610">One project integrating any 3 domains/ systems mentioned above</td> <td data-bbox="1203 1509 1353 1610">2.5</td> </tr> <tr> <td colspan="2" data-bbox="507 1610 1353 1675">Maximum Marks: 15</td> </tr> </tbody> </table> <p>Bidder is required to submit:</p> <ol style="list-style-type: none"> 1) Copy of Work order / Contract 2) Copy of completion certificate issued by client 3) In case of an ongoing project, the claimed domains/systems must have been integrated. The Certificate to this effect from the client on client's letter head to be provided. If Go- 	Particular	Marks	One project integrating any 5 domains/ systems mentioned above	7.5	One project integrating any 4 domains/ systems mentioned above	5	One project integrating any 3 domains/ systems mentioned above	2.5	Maximum Marks: 15		
Particular	Marks												
One project integrating any 5 domains/ systems mentioned above	7.5												
One project integrating any 4 domains/ systems mentioned above	5												
One project integrating any 3 domains/ systems mentioned above	2.5												
Maximum Marks: 15													

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks												
		<p>Live certificate is to be submitted, the same must clearly specify the information that help ascertain the compliance in terms of domains integrated</p> <p>4) PQ_12: Format for Use Case Submission from OEM.</p>													
3	Bidder Experience – No of Outdoor LED Display Board Implemented	<p>Relevant experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in SITC of Digital Display Boards in last 7 years in India from the date of publishing the RFP. The size of boards must be minimum 6 sq.mt area with at least 2 X 2 matrix (excluding Rental orders) for consideration under this criterion.</p> <table border="1"> <thead> <tr> <th>Particular</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>One project for SITC of minimum 20 Digital Display Boards (indoor and/or outdoor)</td> <td>7.5</td> </tr> <tr> <td>One project for SITC of minimum 15 Digital Display Boards (indoor and/or outdoor)</td> <td>6</td> </tr> <tr> <td>One project for SITC of minimum 10 Digital Display Boards (indoor and/or outdoor)</td> <td>4</td> </tr> <tr> <td>One project for SITC of minimum 5 Digital Display Boards (indoor and/or outdoor)</td> <td>2</td> </tr> <tr> <td colspan="2">Maximum Marks: 15</td> </tr> </tbody> </table> <p>Bidder is required to submit:</p> <ul style="list-style-type: none"> • Copy of Work Order/ Contract • Copy of completion certificate issued by client • In case of an ongoing project, the project must have achieved the respective count in terms of Display Boards installed and commissioned. The Certificate to this effect from the client on client's letter head to be provided. • The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 	Particular	Marks	One project for SITC of minimum 20 Digital Display Boards (indoor and/or outdoor)	7.5	One project for SITC of minimum 15 Digital Display Boards (indoor and/or outdoor)	6	One project for SITC of minimum 10 Digital Display Boards (indoor and/or outdoor)	4	One project for SITC of minimum 5 Digital Display Boards (indoor and/or outdoor)	2	Maximum Marks: 15		15
Particular	Marks														
One project for SITC of minimum 20 Digital Display Boards (indoor and/or outdoor)	7.5														
One project for SITC of minimum 15 Digital Display Boards (indoor and/or outdoor)	6														
One project for SITC of minimum 10 Digital Display Boards (indoor and/or outdoor)	4														
One project for SITC of minimum 5 Digital Display Boards (indoor and/or outdoor)	2														
Maximum Marks: 15															
4	Bidder Experience – Outdoor LED Display Board Projects	<p>Relevant experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in SITC of Digital Display Boards in last 7 years in India from the date of publishing the RFP.</p>	10												

#	Technical Evaluation Criteria	Technical Evaluation parameter		Marks										
		Particular	Marks											
		One project costing not less than the amount equal to INR 5 Cr.	5											
		One project costing not less than the amount equal to INR 4 Cr.	4											
		One project costing not less than the amount equal to INR 3 Cr.	3											
		One project costing not less than the amount equal to INR 2 Cr.	2											
		One project costing not less than the amount equal to INR 1 Cr.	1											
		Maximum Marks: 10												
		Bidder is required to submit: <ul style="list-style-type: none"> • Copy of Work Order/ Contract • Copy of completion certificate issued by client • In case of an ongoing project, the project must have achieved the respective value in terms of Display Board solution components installed and commissioned from financial perspective. The Certificate to this effect from the client on client's letter head to be provided. • The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 												
C	Proposed IT Products and Solution			20										
1	Active Network Equipment (Network Switches)	<table border="1"> <thead> <tr> <th>Particular</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td>Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure</td> <td>4</td> </tr> <tr> <td>Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure</td> <td>2</td> </tr> <tr> <td>Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure</td> <td>1</td> </tr> <tr> <td>Proposed OEM for Wired and Wireless LAN Access Infrastructure doesn't belong to above Gartner Magic Quadrant as per the latest published report</td> <td>0</td> </tr> </tbody> </table>		Particular	Marks	Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure	4	Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure	2	Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure	1	Proposed OEM for Wired and Wireless LAN Access Infrastructure doesn't belong to above Gartner Magic Quadrant as per the latest published report	0	4
Particular	Marks													
Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure	4													
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Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Wired and Wireless LAN Access Infrastructure	1													
Proposed OEM for Wired and Wireless LAN Access Infrastructure doesn't belong to above Gartner Magic Quadrant as per the latest published report	0													

#	Technical Evaluation Criteria	Technical Evaluation parameter	Marks
2	Servers	Particular	
		Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Modular Servers	6
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Modular Servers	4
		Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Modular Servers	2
		Proposed OEM for Modular Servers doesn't belong to Gartner Magic Quadrant as per the latest published report	0
3	Storage	Particular	
		Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Primary storage	6
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Primary storage	4
		Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Primary storage	2
		Proposed OEM for Primary storage doesn't belong to Gartner Magic Quadrant as per the latest published report	0
4	Enterprise Security Solution for Servers	Particular	
		Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	4
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	2
		Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	1
		Proposed OEM for Endpoint Protection Platforms doesn't belong to Gartner Magic Quadrant as per the latest published report	0

ANNEXURE -V

Revised PQ_2: Bidder Information Format

<<To be printed on prime bidder company's letterhead and signed by Authorized signatory>>

To whomsoever it may concern,

Bidder information Format

Please find below the details of lead bidder and other consortium members for participation in **“Selection of Implementing Agency for Integrated Command and Control Center (ICCC) and Outdoor Digital Display Boards (ODDB) in Surat”**

#	Particulars	Lead Bidder / Sole Bidder (Consortium Member #1)	(Consortium Member #2)	(Consortium Member #3)
1	Name of the organization			
2	Type of Organization (Pvt. Ltd/ Public Limited/LLP)			
3	Country of registered Office			
4	Address of Registered office			
5	Company Registration Details			
6	Date of Registration			
7	PAN No			
8	GST Registration No			
9	Address of Registered office in India			
10	No of years of operations in India			
11	Authorized Signatory Name			
12	Authorized Signatory Designation			
13	Authorized Signatory Contact Details			

Yours Sincerely,

Signature of Authorized Signatory (with official seal)

Name :
Designation :
Address :
Telephone& Fax :
E-mail address :

Note: To be submitted with any other supporting details specified as Document Proof in Section 5 and 10.1

Revised PQ_3: Bidder's Annual turnover over last 3 financial years

<<To be printed on bidder company's letterhead and signed by Authorized signatory. In case of Consortium all members are required to submit >>

Date: dd/mm/yyyy

To
Chief Executive Officer,
1st Floor, South Zone Office,
Surat Municipal Corporation,
Opp. Satyanagar, Udhna,
Surat-394210, Gujarat, India

Subject: Selection of Implementing Agency for Integrated Command and Control Center (ICCC) and Outdoor Digital Display Boards (ODDB) in Surat

Sir/ Madam,

I have carefully gone through the Terms & Conditions contained in the RFP Document of Selection of Implementing Agency for Integrated Command and Control Center (ICCC) and Outdoor Digital Display Boards (ODDB) in Surat.

I hereby declare that below are the details regarding Overall turnover over last 3 financial years for our organization.

#	Details	FY 2017-18 (i)	FY 2018-19 (ii)	FY 2019-20 (iii)	Average Turnover [(i)+(ii)+(iii)/3]
1	Overall Annual Turnover				

Contact Details of officials for future correspondence regarding the bid process:

Details	Authorized Signatory	Secondary Contact
Name		
Title		
Company Address		
Mobile		
Fax		
Email Id		

I further certify that I am competent officer in my company to make this declaration.

Yours Sincerely,

Signature of Authorized Signatory (with official seal)

Name :

Sign

Stamp

Designation :
Address :
Telephone& Fax :
E-mail address :

Note:

- To be submitted with any other supporting details specified as Document Proof in Section 5 and 10.1
- *If 2019-20 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2015-16 along with an undertaking letter from the bidder that the 2019-20 Statements are not audited is to be submitted. In this case the average turnover will be considered for FY 2016-17, 2017-18, 2018-19

ANNEXURE -VI

14.46. Revised Outdoor Digital Display Board I (15 ft. x 6 ft.)

#	Parameters	Minimum Specification	Compliance (Yes/No)	Remarks, if any
1.	To supply Full Colour LED Displays with Controller, Power Distribution Unit, Auto Brightness Controller, Power cables and signal cables			
2.	LED Type	SMD 3 in 1		
3.	Pixel Pitch	6 mm		
4.	Pixel Density	Minimum 15,000 dots/m ²		
5.	ODDB Size	Minimum 15 ft. x 6 ft. (WxH)		
6.	Color Type	Real Full Color		
7.	Brightness	Brightness: Minimum 6000 cd/m ² or better		
8.	Contrast Ratio	Minimum 3000:1		
9.	Flicker	No visible flicker to naked eye.		
10.	Viewing Angle	Viewing angle shall ensure readability covering maximum area for approach side Horizontal: >= 140 degree Vertical: >= 90 degree		
11.	Picture Display	a. Synchronized Dot to Dot display.		
		b. Special frontal design to avoid reflection.		
		c. Display shall be UV resistant		
12.	Grey Scale Processing	12 Bit or better		
13.	Ambient Operating Temperature	0° to + 50°C		
14.	Humidity	10% ~90% RH or better		
15.	LEDs Lifetime	>=100,000 Hours (half brightness)		
16.	LED Processor Capacity	Minimum 2.3 million pixels		
17.	Protection	Protection for Overvoltage and fluctuation to be incorporated		
18.	Power Socket	The enclosure shall contain at least two 15 Amp VAC (industrial grade) outlet socket for maintenance purpose.		
19.	Interface/Port	RJ45/FC port/RS232/RS485. SI has to ensure data communication between all the necessary devices, as required.		

#	Parameters	Minimum Specification	Compliance (Yes/No)	Remarks, if any
20.	Ingress Protection Rating	a. IP 54 for whole cabinet		
		b. IP 65 for Front side		
21.	Luminance Control & auto Diming	Should be automatically provide different luminance levels and shall also be controllable from the Command center using software.		
		Auto dimming capability to adjust to ambient light level (sensor based automatic control)		
		Photoelectric sensor to measure ambient light. Capable of being continually exposed to direct sunlight without impairment of performance.		
22.	Cabinet Material	Aluminium Die-casting or Non-corrosive, water resistant or better. Frame of the Outdoor Led Display Board should be black & Powder coated		
23.	Self-Test	a. Display shall have self-test diagnostic feature to test for correct operation.		
		b. Display driver boards shall test the status of all display cells in the sign even when Light Emitting diodes are not illuminated.		
		c. All periodic self-test results shall be relayed to the command center in real time to update the status of the Digital Display Board		
24.	Alarms	a. Door Open sensor to Inform Control room during unauthorized access		
		b. LED Pixel failure detection alarm		
25.	Mounting, Installation and finishes	a. Mounting structure shall be of appropriate height of GI Pole (Class B) with 5.5 mtr of minimum vertical clearance from the ground surface.		
		b. The mounting shall be capable of withstanding road side vibrations at site of installation.		
		c. It shall be provided with suitable half walkway for maintenance access.		
		d. The side interior and rear of outer enclosures shall be provided in Aluminium Composite Panel (ACP). The bidder is required to		

#	Parameters	Minimum Specification	Compliance (Yes/No)	Remarks, if any
		<p>provide the colour for the enclosure as per the colour suggestions from the SMC/SSCDL.</p> <p>All enclosure shall be flat and wipe clean.</p> <p>e. Locking mechanism should be provided for onsite enclosures and cabinets.</p> <p>f. For Structural safety, the successful bidder has to provide structural safety certificate from qualified structural engineers approved/ certified by Govt. Agency.</p>		
26.	Wind Load	WL9 as per EN12966 to withstand high wind speeds and its own load		
27.	Cabling, connections and Labelling.	<p>a. All cable conductors shall be of ISI marked for quality and safety. It shall be of copper insulated, securely fastened, grouped, wherever possible, using tie warps approximately every 10-20 cms. on cable trays.</p> <p>b. All cables shall be clearly labelled with indelible indication that can clearly be identified by maintenance personnel using “As built drawings”.</p> <p>c. Lightning arrester shall be installed for safety on each ODDB.</p> <p>d. Electrical Earthing should be done as per IS-3043 standard</p>		
	Other	Display Controller: The Display Controller of appropriate specification required to configure and manage the ODDB to meet optimum performance and SLAs of RFP.		
		Communication Interface Device: Necessary Communication Interface device required as part of the solution should be provided for each ODDB.		
		Offered product model should be available on OEMs web site. Link of offered model –OEM website to submit along with technical bid.		

#	Parameters	Minimum Specification	Compliance (Yes/No)	Remarks, if any
28.	Certifications	CE, FCC, BIS certification		
29.	Warranty	Five (5) years on-site back to back comprehensive warranty		
30.	Specify the proposed Make			
31.	Specify the proposed Model No			

ANNEXURE -VII

Revised Annexure VIII –Format for Performance Bank Guarantee

<< To be printed on Rs. 300/- Stamp Paper >>

IN CONSIDERATION OF bid document submitted by _____ Through _____ for _____

SURAT Smart City Development Ltd (SSCDL) for Selection of Agency for Setting up Integrated Command and Control Center in Surat City (hereinafter referred to as the “said work”) on the terms and conditions of the AGREEMENT dated the _____ day of _____ 20__ executed between SSCDL on the one part and _____(the Company) on the other part (hereinafter referred to as “the said AGREEMENT”) and on the terms and conditions specified in the Contract, Form of Offer and Form of acceptance of Offer, true and complete copies of the offer submitted by the Company, the said Acceptance of Offer and copy of the said AGREEMENT are annexed hereto.

The Company has agreed to furnish SSCDL in Guarantee of the Nationalized Bank for the sum of Rs. ≤ (PBG Amount in Word and Figure)> only which shall be the Security Deposit for the due performance of the terms covenants and conditions of the said AGREEMENT. We <Name of the Bank> Bank Registered in India under Act and having one of our Local Head Office at <Address of the Bank> do hereby guarantee to SSCDL.

- i. Due performance and observances by the Company of the terms covenants and conditions on the part of the Company contained in the said AGREEMENT, AND
- ii. Due and punctual payment by the Company to SSCDL of all sum of money, losses, damages, costs, charges, penalties and expenses that may become due or payable to SSCDL by or from the Company by reason of or in consequence of any breach, non-performance or default on the part of the Company of the terms covenants and conditions under or in respect of the said AGREEMENT.

AND FOR THE consideration aforesaid, we do hereby undertake to pay to SSCDL on demand without delay demur the said sum of Rs. <(PBG Amount in Word and Figure)> or such lesser sum, as may be demanded by SSCDL from us as and by way of indemnity on account of any loss or damage caused to or suffered by SSCDL by reason of any breach, non-performance or default by the Company of the terms, covenants and conditions contained in the said AGREEMENT or in the due and punctual payment of the moneys payable by the Company to SSCDL thereunder and notwithstanding any dispute or disputes raised by the Company in any suit or proceeding filed before the Court relating thereto our liability hereunder being absolute and unequivocal and irrevocable AND WE do hereby agree that –

- a) The guarantee herein contained shall remain in full force and effect during the subsistence of the said AGREEMENT and that the same will continue to be enforceable till all the claims of SSCDL are fully paid under or by virtue of the said AGREEMENT and its claims satisfied or discharged and till SSCDL certifies that the terms and conditions of the said AGREEMENT have fully and properly carried out by the Company.

- b) We shall not be discharged or released from liability under this Guarantee by reason of
- a. any change in the Constitution of the Bank or
 - b. any arrangement entered into between SSCDL and the Company with or without our consent;
 - c. any forbearance or indulgence shown to the Company,
 - d. any variation in the terms, covenants or conditions contained in the said
 - e. AGREEMENT;
 - f. any time given to the Company, OR
 - g. any other conditions or circumstances under which in a law a surety would be discharged.
- c) Our liability hereunder shall be joint and several with that of the Company as if we were the principal debtors in respect of the said sum of Rs. <(PBG Amount in Word and Figure)> Only.
- d) We shall not revoke this guarantee during its currency except with the previous consent of SSCDL in writing;
- e) Provided always that notwithstanding anything herein contained our liabilities under this guarantee shall be limited to the sum of Rs. <(PBG Amount in Word and Figure)> only and shall remain in force until SSCDL certifies that the terms and conditions of the said AGREEMENT have been fully and properly carried out by the Company.
- f) Bank hereby agrees and covenants that if at any stage default is made in payment of any instalment or any portion thereof due to SSCDL under the said AGREEMENT or if the Company fails to perform the said AGREEMENT or default shall be made in fulfilling any of the terms and conditions contained in the said AGREEMENT by the Company, the Bank shall pay to SSCDL demand without any demur, such sum as may be demanded, not exceeding Rs. <(PBG Amount in Word and Figure)> and that the Bank will indemnify and keep SSCDL indemnified against all the losses pursuant to the said AGREEMENT and default on the part of the Company. The decision of SSCDL that the default has been committed by the Company shall be conclusive and final and shall be binding on the Bank/Guarantor. Similarly, the decision of SSCDL as regards the Agreement due and payable by the Company shall be final and conclusive and binding on the Bank /Guarantor.
- g) SSCDL shall have the fullest liberty and the Bank hereby gives its consent without any way affecting this guarantee and discharging the Bank/Guarantor from its liability hereunder, to vary or modify the said AGREEMENT or any terms thereof or grant any extension of time or any facility or indulgence to the Company and Guarantee shall not be released by reason of any time facility or indulgence being given to the Company or any forbearance act or omission on the part of SSCDL or by any other matter or think whatsoever which under the law, relating to sureties so releasing the guarantor and the Guarantor hereby waives all suretyship and other rights which it might otherwise be entitled to enforce.

- h) That the absence of powers on the part of the Company or SSCDL to enter into or execute the said AGREEMENT or any irregularity in the exercise of such power or invalidity of the said AGREEMENT for any reason whatsoever shall not affect the liability of the Guarantor/Bank and binding on the bank notwithstanding any abnormality or irregularity,
- i) The Guarantor agrees and declares that for enforcing this Guarantee by <SSCDL> against it, the Courts at Surat only shall have exclusive jurisdiction and the Guarantor hereby submits to the same

1.....

2.....

Being respectively the <Branch Manager of the Bank>, who in token thereof, has hereto set his respective hands in the presence of –

1.....

2.....