

ADDENDUM & CORRIGENDUM-5 REQUEST FOR PROPOSAL FOR

SELECTION OF IMPLEMENTATION AGENCY FOR
INTEGRATED COMMAND AND CONTROL CENTER
(ICCC) AND OUTDOOR DIGITAL DISPLAY
BOARD(ODDB) IN SURAT CITY

RFP No.: SSCDL-ICCC-RFP-02-2020

Last date for Price Bid Submission: 28.01.2021



Invited by

Surat Smart City Development Limited

1st Floor, South Zone Office, Surat Municipal Corporation, Opp. Satyanagar, Udhna, Surat-394210, Gujarat, India



Surat Smart City Development Limited ADDENDUM AND CORRIGENDUM-5 RFP Notification No.: SSCDL-ICCC-RFP-02-2020

The Bidder are requested to take note of the following changes made in the RFP documents, which are to be taken into account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- All items specified in this Addendum and Corrigendum supersede relevant items to that effect as
 provided in the original RFP documents. All other specifications, terms and conditions of the
 original RFP document shall remain unchanged.
- Bidder shall read and consider following points, which shall be a part of the RFP documents.
- All the changes mentioned in this document should be read across the RFP, Addendum & Corrigendum, wherever applicable.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.

Changes with respect to RFP Schedule

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

Particular	Current Dates	Proposed Dates
Online Price Bid Submission Date	21.01.2021 up to 18:00 hrs	<mark>28.01.2021</mark> up to 18:00 hrs.
Technical Bid Submission (in Hard Copy) Filled-in Technical Bid along with Bid Fee, EMD and other documents	In sealed envelope strictly by RPAD/Postal Speed Post On or before 28.01.2021 to 18:00 hrs. To the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat — 395003, Gujarat by RPAD or Speed Post Only.	In sealed envelope strictly by RPAD/Postal Speed Post On or before 03.02.2021 up to 18:00 hrs. To the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003, Gujarat by RPAD or Speed Post Only.

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5.1 Revised Bidder's Eligibility Criteria

The bidder must possess the requisite experience, strength and capabilities in providing services necessary to meet the requirements as described in the RFP document. Keeping in view the complexity and volume of the work involved, following criteria are prescribed as the eligibility criteria for the bidder interested in undertaking the project. The bidder must also possess technical know-how and financial ability that would be required to successfully provide System Integration, Operation and Maintenance services sought by SMC/SSCDL for the entire contract duration. The bids must be complete in all respect and should cover entire scope of work as stipulated in the bid document. This invitation to bid is open to all bidders who qualify the eligibility criteria as given below:

The Pre-Qualification Criteria for the selection of the vendor or consortium are given below. In case of Consortium, please refer the section 6.6

Note: For evaluation following definition is considered

- 1. The total Project value shall be considered as Capex Cost + Operation & Maintenance Cost.
- 2. OEM experience will not be considered for Pre-Qualification Criteria and Technical Evaluation as bidder's experience unless bidder is also an OEM.
- **3. Integrated Command & Control Centre (ICCC)/ Command Control Centre (CCC):** ICCC/CCC Project is defined as those projects where Command Centre Application is implemented. ICCC Application at such installation should not only be a viewing platform but should be used for SOP creation and triggering for specific event/incident. Project only pertaining to NOC and/or Data Center Monitoring will not be considered.
- 4. In case of Consortium only 3 partners are allowed including Prime Bidder. For more details on Consortium please refer to the section 6.6.

5. R&R refers to roles & responsibilities mentioned in Consortium Agreement.

#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
1.	The Prime Bidder / Sole Bidder should be registered under the Companies Act 1956 and should be in operation in India for a period of at least 5 years as on publication of bid. In case of Consortium, the Consortium Partner should be registered under the Companies Act 1956 Or a partnership firm registered under LLP Act, 2008	Copy of certification of incorporation issued by competent authority/ Registration Certificate	Yes	Yes
2.	Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 150 Cr. from ICT based business for last three financial years i.e. FY 2019-20, FY 2018-19, 2017-18.	Copy of the Audited Profit and Loss statement and statutory auditor / CA certificate from a regarding turnover.	Yes	Yes

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#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
	In case of consortium, each partner should have minimum average annual turnover of Rs. 30 Cr. The copies of Audited Annual Accounts for last three years to	The certificate should be originally signed or notarized.	Diddel	
	be submitted along with the bid [FY 2019-20, FY 2018-19, 2017-18]. If 2019-20 Financial Statements of any bidder is unaudited then the Audited Financial Statements of 2016-17 along with an undertaking letter from the bidder that the 2019-20 Statements are not			
3.	audited is to be submitted. Bidder/ Consortium should have a positive net worth as on 31st March 2020 If 2019-20 Financial Statements of any bidder is unaudited then Bidder should have a positive net worth as on 31st March 2019. Moreover, an undertaking letter from the bidder that the 2019-20 Statements are not audited is to be submitted	Certificate from the statutory auditor / CA towards positive net worth of the company. The certificate should be originally signed or notarized	Yes	Yes (All Members of Consortium)
4.	Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have an experience in implementation of Integrated Command & Control Centre (ICCC) / Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP One project costing not less than the amount equal to INR 20 Cr. with ICCC application solution component worth minimum INR 2.5 Cr.	 Copy of completion certificate issued by client In case of an ongoing project, the project must have achieved the respective value in terms of entire project cost and ICCC application respectively from financial perspective. The Certificate to this effect from the client on client's letter head to be provided. If Go-Live certificate is to be submitted, the same must clearly specify the information that 	Yes	Yes (Any member of Consortium)

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#	Eligibility Criteria	Proof Document Required	Applicable to Sole Bidder	Applicable to Consortium
	Two projects costing not less than the amount equal to INR 12 Cr. each with ICCC application solution component worth minimum INR 1.5 Cr. OR Three projects costing not less than the amount equal to INR 10 Cr. each with ICCC application solution component worth minimum INR 1.25 Cr. Note: ICCC Application cost component shall include: Licenses cost for ICCC Applications SITC cost Integration cost Operation & Maintenance cost	help ascertain the compliance to the respective evaluation criteria in terms of domains integrated / achievement of value in terms of project cost and ICCC application Solution component respectively from financial perspective. 3. Copy of Work order / Contract 4. PQ_12: Format for Use Case Submission from OEM		
5.	Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have supplied & installed at least 20 Out-door Digital Display Boards during the last 7 years in India from the date of bid submission. The size of boards must be minimum 2 sq.mt. area (excluding Rental orders) for consideration under this criterion.	 Copy of completion certificate issued by client Copy of Work order / Contract In case of an ongoing project, the project must have achieved the respective count in terms of Display Boards installed and commissioned. The Certificate to this effect from the client on client's letter head to be provided. The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 	Yes	Yes (Any member of Consortium)

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#	Eligibility Criteria	Proof Document Required	Applicable to Sole	Applicable to Consortium
			Bidder	
6.	Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) should have completed at least 1 (one) project pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 2 Crore in India. OR at least 2 (two) projects pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 1.25 Crore in India. OR at least 3 (three) projects pertaining to setting up of Datacenter / Datacenter Infrastructure in last 7 years as on Bid Submission date of value not less than INR 1 Crore in India. Note: In-house projects for own or group companies shall not be considered for above criteria. Data Center Infrastructure cost should be excluding software license cost.	 Copy of completion certificate issued by client Copy of Work order / Contract The supporting documents must clearly specify the information that help ascertain the compliance to the respective evaluation criteria. 	Yes	Yes (Any member of Consortium)
7.	Bidder should be registered for GST number in India.	GST Registration Certificate PAN Card	Yes	Yes (All Members of Consortium)
8.	Bidder should not be blacklisted or debarred by any Government / PSU in India at the time of submission of the bid.	Declaration letter by bidder as per format given in the RFP document	Yes	Yes (All Members of Consortium)

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6.22 Revised Technical Evaluation Criteria

The bidder's technical solution proposed in the Technical Evaluation bid shall be evaluated as per the evaluation criteria in the following table:

Section	Evaluation Criteria	Marks
A	Bidders Financial Competence & Organizational Strength	15
В	Project Experience of Bidder	65
С	Proposed IT Products and Solution	20
	Total	100

The following sections explain how the bidders shall be evaluated on each of the evaluation criteria:

#	Technical Evaluation	Technical Evaluation par	ameter	Marks
A	Criteria Bidders Financial C	 ompetence & Organizational Streng	th	15
1	Bidder's Competence – Turnover Bidder (consortium)/ Sole Bidder jointly should have a minimum average annual turnover of Rs. 150 Cr. from ICT based business for last three financial years i.e. FY 2019-20, FY 2018-19, 2017-18. In case of consortium, each partner should have minimum average annual turnover Rs. 30 Cr.			8
		Average Turnover	Marks	
		(in crores)	[Maximum: 8]	
		>= INR 350 Cr	8	
		>= INR 300 Cr and < INR 350 Cr.	7 6	1
		>= INR 250 Cr and < INR 300 Cr.		
		>= INR 200 Cr. and < INR 250 Cr. 5 >= INR 150 Cr. and < INR 200 Cr. 4		
		 Bidder to submit the Certificate frauditor / CA clearly specifying the from ICT for the specified years. Oricopy of the certificate should be sub. The copies of Audited Annual Accoyears to be submitted along with the 20,FY 2018-19, 2017-18]. If 20 Statements of any bidder is una Audited Financial Statements of 2 an undertaking letter from the bidder 20 Statements are not audited is to 	e annual turnover ginal or Notarized omitted unts for last three the bid [FY 2019-019-20 Financial audited then the 016-17 along with der that the 2019-	
2	People in organization			3
		> 500	[Maximum: 3] 3	

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#	Technical Evaluation Criteria	Technical Evaluation pa	rameter	Marks
		> 250 FTE to =<500 FTE	2	
		= 250 FTE	1	
		Note: Full time Employees defined a Payroll of organization. Moreover, the Group companies will not be considered count of bidding entity will only be considered as a submitted organization. Original or Notarized certificate should be submitted	e employees of the cred. The employees dered for evaluation. He HR or Company of employees within	
3	Bidder's Certification	Certification with the Sole Bidder or any member of consortium (valid as on date of issuance of the bid): a. ISO 9001:2008 b. ISO 20000:2011 for IT Service Management c. ISO 27001:2013 for Information Security Management System d. CMMi Level 3 e. CMMi Level 5		4
		Certification	Marks	
		Any one ISO certificate	[Maximum: 4]	
		Any two ISO certification or CMMi Level 3	2	
		All ISO certification or CMMi Level 5 Certification or Any two ISO certification & CMMi Level 3 Certification	3	
		Any two ISO certification & CMMi Level 5 Certification or All ISO Certification & CMMi Level 3 Certification	4	
В	Project Experience			65
1	Bidder Experience – Executing Command Control Center Project	Experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in implementation of Integrated Command & Control Centre (ICCC) /Command Control Center (CCC) in India in last 7 years from the date of publishing this RFP		25

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#	Technical Evaluation	Technical Evaluation parameter		Marks
	Criteria	Number of Projects	Marks	
		For estisting PO with six	[Maximum: 25]	
		For satisfying PQ criteria Additional project over and above	the projects	
		submitted under PQ crit		
		Every additional project costing not less than the mount equal to INR 20 Cr. with ICCC application worth minimum INR 2.5 Cr.	7.5	
		Every additional costing not less than the amount equal to INR 12 Cr. each with ICCC application worth minimum INR 1.5 Cr.	5	
		Every additional project costing not less than the amount equal to INR 10 Cr. each with ICCC application worth minimum INR 1.25 Cr.	2.5	
		Bidder is required to submit: 1. Copy of completion certificate is 2. In case of an ongoing project, the achieved the respective value project cost and ICCC apecomponent respectively from fire. The Certificate to this effect client's letter head to be precertificate is to be submitted, the specify the information that compliance to the respective exterms of domains integrated / action terms of project cost and Solution component respective perspective. 3. Copy of Work order / Contract 4. PQ_12: Format for Use Case Subserved.	e project must have in terms of entire plication Solution nancial perspective. From the client on evided. If Go-Live e same must clearly help ascertain the raluation criteria in chievement of value ICCC application ely from financial	
2	Bidder Experience – Executing Command Control Center Application	Experience of Sole Bidder / Bidder (Any Consortium as per R&R defined in Consin implementation of ICCC Soldomains/systems in the last seven (7) yet. 1. Adaptive/Intelligent Traffic Contractions Signals with or without ANPR, RLVD detection, etc.)	ortium Agreement) ution integrating ars in India. rol System (ATCS	15
		2. Intelligent Transit Management Tracking System with minimum 100		

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Technical	Technical Evaluation parameter		Marks	
# Evaluation Criteria				
	3. SCADA System for drinking Water Treatme Water Distribution Plant	ent Plant /		
	4. SCADA System for Sewage Treatment Plan Pumping Station	t / Sewage		
	5. Solid Waste Management integrating smart colike GPS and RFID	5. Solid Waste Management integrating smart components like GPS and RFID		
	6. Grievance Redressal System ba ERP/Custom/Third Party Application	sed on		
	7. CCTV/ Surveillance Network cameras Camera considered under Point 1)	(Excluding		
	8. Sensor/IoT based Smart Street Lighting monitor and control on/off and timer control			
	9. Revenue Collection Systems (Property Tax, W Billing, Other Utility Meter Reading, AFCS etc ERP/Custom/Third Party Application			
	10. Electricity/Gas SCADA for utility company or generation company	10. Electricity/Gas SCADA for utility company or power/gas generation company		
	11. Network monitoring for large scale WiFi dedicated OFC network			
	12. Sensor/IoT based Smart Parking	12. Sensor/IoT based Smart Parking		
	13. Public Announcement System / PIS / VMS / Outdoor Digital Display			
	Note: Project components considered under o will not be considered under other domain. installation under Sr. No. 5. Smart Solid Waste M will not considered again under Sr. No. 2. Intellig Management System / Vehicle Tracking Syminimum 100 VTS Units.	E.g. VTS anagement gent Transit		
	Particular	Marks		
	One project integrating any 5 domains/ systems mentioned above	7.5		
	One project integrating any 4 domains/ systems mentioned above	5		
	One project integrating any 3 domains/ systems mentioned above	2.5		
	Maximum Marks: 15			
	Bidder is required to submit:			
	1) Copy of Work order / Contract			
	2) Copy of completion certificate issued by clien	nt		

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	Technical	Technical Evaluation parameter	Marks
#	Evaluation Criteria		
	Criteria	 3) In case of an ongoing project, the claimed domains/systems must have been integrated. The Certificate to this effect from the client on client's letter head to be provided. If Go-Live certificate is to be submitted, the same must clearly specify the information that help ascertain the compliance in terms of domains integrated 4) PQ_12: Format for Use Case Submission from OEM. 	
3	Bidder Experience - No of Outdoor LED Display Board Implemented	Relevant experience of Sole Bidder / Bidder (Any member in case of Consortium as per R&R defined in Consortium Agreement) in SITC of Digital Display Boards in last 7 years in India from the date of publishing the RFP(excluding Rental orders). The size of boards must be minimum 2 sq.mt. area (excluding Rental orders) for consideration under this criterion. Particular	15
4	Bidder Experience	Relevant experience of Sole Bidder / Bidder (Any member in	10
4	Outdoor LED Display Board Projects	case of Consortium as per R&R defined in Consortium Agreement) in SITC of Digital Display Boards in last 7 years in India from the date of publishing the RFP.	10

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	Technical	Technical Evaluation parameter		Marks	
#	Evaluation	•			
	Criteria	Deut'erlen	N/F 1		
		Particular One project costing not less than the	Marks		
		amount equal to INR 5 Cr.	5		
		One project costing not less than the	4		
		amount equal to INR 4 Cr.			
		One project costing not less than the amount equal to INR 3 Cr.	3		
		One project costing not less than the	2		
		amount equal to INR 2 Cr. One project costing not less than the	1		
		amount equal to INR 1 Cr.	1		
		Maximum Marks: 10			
		Bidder is required to submit:			
		Copy of Work Order/ Contract			
		Copy of completion certificate issued by client			
		• In case of an ongoing project, the project			
		achieved the respective value in terms of Disp			
		solution components installed and commissioned from			
		financial perspective. The Certificate to this effect from the client on client's letter head to be provided.			
		• The supporting documents must clearly s	pecify the		
		information that help ascertain the complia	nce to the		
		respective evaluation criteria.			
C	Proposed IT Product	s and Solution		20	
1	Active Network	Particular	Monles	4	
	Equipment (Network	Proposed OEM listed in Leaders Quadrant of	Marks		
	Switches)	the latest Gartner Magic Quadrant for Wired	4		
	r	and Wireless LAN Access Infrastructure	•		
		Proposed OEM listed in Challengers			
		Quadrant of the latest Gartner Magic	2		
		Quadrant for Wired and Wireless LAN	_		
		Access Infrastructure Proposed OEM listed in Visionaries			
		Quadrant of the latest Gartner Magic			
		Quadrant for Wired and Wireless LAN Access	1		
		Infrastructure			
		Proposed OEM for Wired and Wireless LAN			
		Access Infrastructure doesn't belong to	0		
		above Gartner Magic Quadrant as per the			
		latest published report			

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	Technical	Technical Evaluation parameter		Marks
#	Evaluation Criteria			
2	Servers			6
-	5611616	Particular	Marks	
		Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Modular		
		Servers		
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Modular Servers	4	
		Proposed OEM listed in Visionaries		
		Quadrant of the latest Gartner Magic Quadrant for Modular Servers	2	
		Proposed OEM for Modular Servers doesn't		
		belong to Gartner Magic Quadrant as per the latest published report	0	
3	Storage			6
		Particular	Marks	
		Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Primary storage	6	
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Primary storage	4	
		Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Primary storage	2	
		Proposed OEM for Primary storage doesn't belong to Gartner Magic Quadrant as per the latest published report	0	
4	Enterprise	20.11	3.5	4
	Security Solution for Servers	Particular Proposed OFM listed in Londons One dropp of	Marks	
	ioi servers	Proposed OEM listed in Leaders Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	4	
		Proposed OEM listed in Challengers Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	2	
		Proposed OEM listed in Visionaries Quadrant of the latest Gartner Magic Quadrant for Endpoint Protection Platforms	1	
		Proposed OEM for Endpoint Protection Platforms doesn't belong to Gartner Magic Quadrant as per the latest published report	0	

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