

Addendum and Corrigendum-7

RFP for Selection of System Integrator for Implementation of Enterprise Resource Planning System



Surat Smart City Development Limited

ADDENDUM AND CORRIGENDUM-7

RFP No.: SSCDL-ERP-RFP-01-2017

The Bidders are requested to take note of the following changes made in the RFP document, which are to be taken in to account while submitting the RFP. They shall be presumed to have done so and submitted the RFP accordingly.

- This Addendum and Corrigendum shall be the part of the RFP documents.
- Content specified in this Addendum and Corrigendum supersedes relevant content to that effect as provided in the original RFP documents. All other specifications, terms and conditions of the original RFP document shall remain unchanged.
- The queries raised and given by bidders, but the clarifications are not made in this Addendum and Corrigendum shall be considered to remain unchanged as per the terms and conditions mentioned in the original RFP documents.
- Bidders shall read and consider following points, which shall be a part of the RFP documents.

Highlighted Colour	What does it indicate?
No highlight	Indicates content as per original RFP document
Highlighted in Green	Indicates amendment as per this Addendum and Corrigendum-6

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I. Changes with respect to RFP Schedule

Please note that with respect to tendering schedules, the following changes have been effected. Bidders are requested to take note of the same and adhere to the dates specified hereunder with regards to Price Bid Submission and Technical Bid Submission:

Particular	Current Dates	Proposed Dates
Price Bid Submission	To be submitted online only on https://smc.nprocure.com on or before 23.08.2017 up to 18:00 hrs.	To be submitted online only on https://smc.nprocure.com on or before 31.08.2017 up to 18:00 hrs.
Technical Bid Submission (in Hard Copy) filled-in Technical Bid along with Bid Fee, EMD, Solvency Certificate and other documents.	In sealed envelope strictly by RPAD/Postal Speed Post on or before 28.08.2017 up to 18:00 hrs. to the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003	In sealed envelope strictly by RPAD/Postal Speed Post on or before 07.09.2017 up to 18:00 hrs. to the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003

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II. Other Changes

Sr. No.	Tender Reference	Existing Clause as per Tender				Amended / New Clause													
1.	Section – 3.9 BID FEE Page 87	All Bidders must submit non-refundable Bid Fee of Rs. 21,240 (Rupees Twenty One Thousand Two Hundred Forty only) (Rs. 18,000 + 18% GST) by Demand Draft or Banker's Cheque in favour of the “Surat Smart City Development Limited” payable at Surat.				All Bidders must submit non-refundable Bid Fee of Rs. 20,160 (Rupees Twenty Thousand One Hundred Sixty only) (Rs. 18,000 + 12% GST) by Demand Draft or Banker's Cheque in favour of the “Surat Smart City Development Limited” payable at Surat.													
2.		<table border="1"> <thead> <tr> <th data-bbox="365 534 427 620">#</th> <th data-bbox="427 534 624 620">Basic Requirements</th> <th data-bbox="624 534 1019 620">Pre-Qualification Criteria</th> <th data-bbox="1019 534 1236 620">Proof Document Required</th> </tr> </thead> <tbody> <tr> <td data-bbox="365 620 427 1380">1</td> <td data-bbox="427 620 624 1380">Presence in India including Public Sector / Government</td> <td data-bbox="624 620 1019 1380">The proposed ERP should have been implemented and “Gone Live” in minimum five (5) clients out of which two (2) in Government (State or Central) / Public Sector Units/ ULB customers in India with minimum license cost and annual technical support of Rs. 5 crore or 750 transactional users encompassing any three out of the following five modules in last 7 years a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management</td> <td data-bbox="1019 620 1236 1380">Appendix 1 Form 1.12D along with license agreement and client certificate In absence of license agreement, client/ SI work order or PO document specifying value of license cost and annual technical support can be shared. For modules and number of users, client</td> </tr> </tbody> </table>	#	Basic Requirements	Pre-Qualification Criteria	Proof Document Required	1	Presence in India including Public Sector / Government	The proposed ERP should have been implemented and “Gone Live” in minimum five (5) clients out of which two (2) in Government (State or Central) / Public Sector Units/ ULB customers in India with minimum license cost and annual technical support of Rs. 5 crore or 750 transactional users encompassing any three out of the following five modules in last 7 years a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management	Appendix 1 Form 1.12D along with license agreement and client certificate In absence of license agreement, client/ SI work order or PO document specifying value of license cost and annual technical support can be shared. For modules and number of users, client	<table border="1"> <thead> <tr> <th data-bbox="1254 534 1317 620">#</th> <th data-bbox="1317 534 1514 620">Basic Requirements</th> <th data-bbox="1514 534 1908 620">Pre-Qualification Criteria</th> <th data-bbox="1908 534 2125 620">Proof Document Required</th> </tr> </thead> <tbody> <tr> <td data-bbox="1254 620 1317 1380">1</td> <td data-bbox="1317 620 1514 1380">Presence in India including Public Sector / Government</td> <td data-bbox="1514 620 1908 1380">The proposed ERP should have been implemented and “Gone Live” in minimum five (5) clients out of which two (2) in Government (State or Central) / Public Sector Units/ ULB customers in India encompassing any three out of the following five modules in last 7 years a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management with minimum license cost and annual technical support of Rs. 5 crore each or</td> <td data-bbox="1908 620 2125 1380">Appendix 1 Form 1.12D along with license agreement and client certificate In absence of license agreement, client/ SI work order or PO document specifying value of license cost and annual technical support can be shared. For modules and number of users, client</td> </tr> </tbody> </table>	#	Basic Requirements	Pre-Qualification Criteria	Proof Document Required	1	Presence in India including Public Sector / Government	The proposed ERP should have been implemented and “Gone Live” in minimum five (5) clients out of which two (2) in Government (State or Central) / Public Sector Units/ ULB customers in India encompassing any three out of the following five modules in last 7 years a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management with minimum license cost and annual technical support of Rs. 5 crore each or	Appendix 1 Form 1.12D along with license agreement and client certificate In absence of license agreement, client/ SI work order or PO document specifying value of license cost and annual technical support can be shared. For modules and number of users, client
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			document is mandatory.			average 750 transactional users for five clients including average 750 transactional users for two Government clients as well	document is mandatory.
2	Turnover	The OEM's average annual turnover for the last three financial years i.e. 2013-14, 2014-2015 & 2015-16 should be minimum INR 500 crores.	Financial Capability Statement as in Appendix 1 Form –1.4	2	Turnover	The OEM's average annual turnover for the last three financial years i.e. 2013-14, 2014-2015 & 2015-16 should be minimum INR 500 crores.	Financial Capability Statement as in Appendix 1 Form –1.4
3	Development Center	The ERP OEM should have at least one development center in India. OEM development centers across world should have minimum 1000 developers involved in ERP product development.	OEM Self-certificate as per Appendix 1 Form –1.12B	3	Development Center	The ERP OEM should have at least one development center in India. OEM development centers across world should have minimum 1000 developers involved in ERP product development.	OEM Self-certificate as per Appendix 1 Form –1.12B
4	Support	The ERP OEM should have SLA based 24/7 x 365 days support with minimum 200 support members. OEM should have minimum one support center located in India.	OEM Self-certificate as per Appendix 1 Form –1.12B	4	Support	The ERP OEM should have SLA based 24/7 x 365 days support with minimum 200 support members. OEM should have minimum one support center located in India.	OEM Self-certificate as per Appendix 1 Form –1.12B
5	System Integrators	The ERP solution should be implemented and maintained by at least Five System Integrators in India as on date of issue of the RFP.	Appendix 1 Form 1.12A	5	System Integrators	The ERP solution should be implemented and maintained by at least Five System Integrators in India as on date of issue of the RFP.	Appendix 1 Form 1.12A
6	Native Integration	The proposed COTS solution should have all the following functions as natively integrated a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material	OEM Self-certificate as per Appendix 1 Form –1.12C				

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			management e. Asset management		6	Native Integration	The proposed COTS solution should have all the following functions as natively integrated a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management	OEM Self-certificate as per Appendix 1 Form –1.12C	
		7	Source Code	Proposed solution to come with source code available to developers for customization	OEM Self-certificate as per Appendix 1 Form –1.12C	7	Source Code	Proposed solution to come with source code available to developers for customization	OEM Self-certificate as per Appendix 1 Form –1.12C
		8	Integration	The solution should support integration with third party applications like open standard based GIS software, BPM software, Document Management Software, payment gateway, email gateway.	OEM Self-certificate as per Appendix 1 Form –1.12C	8	Integration	The solution should support integration with third party applications like open standard based GIS software, BPM software, Document Management Software, payment gateway, email gateway.	OEM Self-certificate as per Appendix 1 Form –1.12C
		9	Commitment to Support	The OEM should commit to support the software for which license is provided in the scope of this RFP at least for 7 years. End of support date should not have been announced for the product proposed. OEM will abide by the same SLA during annual maintenance support period as System Integrator in case of any product bug raised on their service portal by the SI based on the priority matrix.	OEM self-certification as per Appendix 1 Form –1.12B indicating the commitment to support along with product roadmap	9	Commitment to Support	The OEM should commit to support the software for which license is provided in the scope of this RFP at least for 7 years. End of support date should not have been announced for the product proposed. OEM will abide by the same SLA during annual maintenance support period as System Integrator in case of any product bug raised on	OEM self-certification as per Appendix 1 Form –1.12B indicating the commitment to support along with product roadmap

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		10	India Localization	The ERP product must be the country specific version for India with statutory requirements incorporated and should have a localization support in terms of VAT, Service Tax, Income Tax, GST, Payroll etc. specific to India.	OEM Self-certificate as per Appendix 1 Form – 1.12C			their service portal by the SI based on the priority matrix.	
						10	India Localization	The ERP product must be the country specific version for India with statutory requirements incorporated and should have a localization support in terms of VAT, Service Tax, Income Tax, GST, Payroll etc. specific to India.	OEM Self-certificate as per Appendix 1 Form – 1.12C
3.		# Criteria Marks			# Criteria Marks				
		Bidder's Experience [Total – 70 marks]			Bidder's Experience [Total – 70 marks]				
		1.	Relevant experience of prime bidder in proposed COTS ERP Implementation in India in past 7 years (as on date of issuance of Bid) covering the following modules (maximum 4 projects): a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management ▶ For the project where 4 out of 5 core modules have been implemented having user base of more than 500 transactional users – 10 marks each ▶ For the project where 4 out of 5 core modules have been implemented having user base of more than 250 transactional users – 9 marks each	40 marks		1.	Relevant experience of prime bidder in proposed COTS ERP Implementation in India in past 7 years (as on date of issuance of Bid) covering the following modules (maximum 4 projects): a. Financial Accounting and Costing b. Payroll and HR c. Project Management d. Purchase and material management e. Asset management ▶ For the project where 4 out of 5 core modules have been implemented having user base of more than 500 transactional users – 10 marks each ▶ For the project where 4 out of 5 core modules have been implemented having user base of more than 250 transactional users – 9 marks each	40 marks	

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	<ul style="list-style-type: none"> ▶ For the project where 3 out of 5 core modules have been implemented having user base of more than 500 transactional users – 8 marks each ▶ For the project where 3 out of 5 core modules have been implemented having user base of more than 250 transactional users – 7 marks each <p>In case of an ongoing project with phased approach, the corresponding number of transactional users should have started using the system and corresponding number of modules should have gone live for which marks are claimed. The Certificate to this effect from the client on client's letter head to be provided along with copy of work order / purchase order.</p>			<ul style="list-style-type: none"> ▶ For the project where 3 out of 5 core modules have been implemented having user base of more than 500 transactional users – 8 marks each ▶ For the project where 3 out of 5 core modules have been implemented having user base of more than 250 transactional users – 7 marks each <p>- In case of an ongoing project with phased approach, the corresponding number of transactional users should have started using the system and corresponding number of modules should have gone live for which marks are claimed. The Certificate to this effect from the client on client's letter head to be provided along with copy of work order / purchase order.</p>	
	<p>2. Relevant experience of bidder in proposed Workflow/ BPM based E-office applications implementation in Public Sector Units(PSU)/State/Central Govt. / ULB in India in past 7 years (as on date of issuance of Bid) (maximum 2 projects)</p> <ul style="list-style-type: none"> ▶ For the project having user base of more than 250 users – 5 marks each ▶ For the project having user base of more than 125 users – 3.5 marks each <p>In case of an ongoing project with phased approach, the corresponding number of transactional users should have started using the system for which marks are claimed. The Certificate to this effect from the client on client's letter head to be provided along with copy of work order / purchase order.</p>	10 marks		<p>- In case of any ongoing project where the project/modules have not gone live, the bidder will be given half of the marks as compared to the projects that have gone live or projects having specified no. of modules gone live.</p>	
	<p>3. Experience of prime bidder in COTS ERP (as proposed) implementation in India in past 7 years (as on date of issuance of Bid) in Public Sector Units(PSU)/State/Central Govt. / ULB</p> <ul style="list-style-type: none"> ▶ 1st project – 10 marks 	20 marks		<p>2. Relevant experience of bidder in proposed Workflow/ BPM based E-office applications implementation in Public Sector Units(PSU)/State/Central Govt. / ULB in India in past 7 years (as on date of issuance of Bid) (maximum 2 projects)</p> <ul style="list-style-type: none"> ▶ For the project having user base of more than 250 users – 5 marks each ▶ For the project having user base of more than 125 users – 3.5 marks each <p>- In case of an ongoing project with phased approach, the corresponding number of transactional users should have started using the system for which marks</p>	10 marks

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	<ul style="list-style-type: none"> ▶ 2nd project – 5 marks ▶ Experience with ULB – 5 marks 				
	Bidder's Profile [Total – 15 marks]				
4.	Average annual turnover of prime bidder <ul style="list-style-type: none"> ▶ >=150 Cr to 200 Cr – 2 marks ▶ >=201 Cr to 300 Cr – 3 marks ▶ >=301 Cr to 500 Cr – 4 marks ▶ >=501 Cr – 5 marks 	5 marks			are claimed. The Certificate to this effect from the client on client's letter head to be provided along with copy of work order / purchase order. In case of any ongoing project where the project has not gone live, the bidder will be given half of the marks as compared to the projects that have gone live.
5.	Employee Strength in India (combined for both consortium partners) <ul style="list-style-type: none"> ▶ >=250 to 500 – 2 marks ▶ >=501 to 750 – 3 marks ▶ >= 751 to 1000 – 4 marks ▶ >=1001 – 5 marks (Bidders are required to submit letter indicating employee strength in India from authorized signatory or HR Manager)	5 marks			Experience of prime bidder in COTS ERP (as proposed) implementation in India in past 7 years (as on date of issuance of Bid) in Public Sector Units(PSU)/State/Central Govt. / ULB <ul style="list-style-type: none"> ▶ 1st project – 10 marks ▶ 2nd project – 5 marks ▶ Experience with ULB – 5 marks In case of any ongoing project where the project has not gone live, the bidder will be given half of the marks as compared to the projects that have gone live.
	Bidder's Profile [Total – 15 marks]				
4.	Consortium capability <ul style="list-style-type: none"> ▶ No Consortium / consortium with a partner having SEI CMM Level-5 Certificate – 5 marks ▶ Consortium with a partner having SEI CMM Level-4 Certificate – 4 marks ▶ Consortium with a partner having SEI CMM Level-3 Certificate – 3 marks 	5 marks			Average annual turnover of prime bidder <ul style="list-style-type: none"> ▶ >=150 Cr to 200 Cr – 2 marks ▶ >=201 Cr to 300 Cr – 3 marks ▶ >=301 Cr to 500 Cr – 4 marks ▶ >=501 Cr – 5 marks
	Project Understanding and Approach [Total - 15 marks]				
7.	Understanding of the project requirements of SMC through followings <ul style="list-style-type: none"> - Overall understanding of SMC requirement explaining how the proposed solution would meet the SMC requirement clearly specifying split between standard vs. custom development. 	15 marks			Employee Strength in India (combined for both consortium partners) <ul style="list-style-type: none"> ▶ >=250 to 500 – 2 marks ▶ >=501 to 750 – 3 marks ▶ >= 751 to 1000 – 4 marks ▶ >=1001 – 5 marks (Bidders are required to submit letter indicating employee strength in India from authorized signatory or HR Manager)

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		<ul style="list-style-type: none"> - Solution & Proposed Architecture for including product and software selection criteria, integration mechanism and MIS. <p>Project Management Plan, Work Plan including consortium partner role</p> <p>USP of proposal in terms of followings Implementation methodology, change management, Proposed automation, accelerators, training plan, testing innovations and tools</p> <p>Timelines & Release Strategy</p> <p>Project Risk Identification and Mitigation Strategies</p> <p>Relevant Experience highlighting ERP implementations in ULB/ Public Sector/ Government sector</p>	<p>6. Consortium capability 5 marks</p> <ul style="list-style-type: none"> ▶ No Consortium / consortium with a partner having SEI CMM Level-5 Certificate – 5 marks ▶ Consortium with a partner having SEI CMM Level-4 Certificate – 4 marks ▶ Consortium with a partner having SEI CMM Level-3 Certificate – 3 marks
		Project Understanding and Approach [Total - 15 marks]	
		<p>Note:</p> <ul style="list-style-type: none"> - Value of project must be for contract value of the services and excludes hardware and other infrastructure costs. - For computing the project value, single work order will be considered. - Bidder must provide the experience statement as per Annexure-1 (Form-1.5) for each project claimed for Points-1 &3 and Annexure-1 (Form-1.16) for point 2 above along with the documentary evidences like Copy of Purchase Order or Work Order or LOI or Agreement duly authenticated/ signed by the respective client and Completion Certificates/ Project Acceptance Certificate/ Go-Live certificate from respective client. The number of transactional users and modules in use should be evident from either of the above client documents. - Bidders are required to submit letter indicating employee strength in India from authorized signatory or HR Manager for point 5 above. - 'Clients' or 'Customers' in this section refers to work order issuing authority. 	<p>7. Understanding of the project requirements of SMC through followings 15 marks</p> <ul style="list-style-type: none"> - Overall understanding of SMC requirement explaining how the proposed solution would meet the SMC requirement clearly specifying split between standard vs. custom development. - Solution & Proposed Architecture for including product and software selection criteria, integration mechanism and MIS. <p>Project Management Plan, Work Plan including consortium partner role</p> <p>USP of proposal in terms of followings Implementation methodology, change management, Proposed automation, accelerators, training plan, testing innovations and tools</p> <p>Timelines & Release Strategy</p> <p>Project Risk Identification and Mitigation Strategies</p> <p>Relevant Experience highlighting ERP implementations in ULB/ Public Sector/ Government sector</p> <p>Note:</p> <ul style="list-style-type: none"> - Value of project must be for contract value of the services and excludes hardware and other infrastructure costs.

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		<ul style="list-style-type: none"> - For computing the project value, single work order will be considered. - Bidder must provide the experience statement as per Annexure-1 (Form-1.5) for each project claimed for Points-1 &3 and Annexure-1 (Form-1.16) for point 2 above along with the documentary evidences like Copy of Purchase Order or Work Order or LOI or Agreement duly authenticated/ signed by the respective client and Completion Certificates/ Project Acceptance Certificate/ Go-Live certificate from respective client. The number of transactional users and modules in use should be evident from either of the above client documents. - Bidders are required to submit letter indicating employee strength in India from authorized signatory or HR Manager for point 5 above. - 'Clients' or 'Customers' in this section refers to work order issuing authority.
<p>4.</p>	<p>6.4 FINAL EVALUATION OF PROPOSAL</p> <p>The Total Technical Score of any bidder would be an arithmetic sum of scores obtained by the bidder for each of the parameter indicated above. The minimum total technical score required shall be 70% to become eligible for opening of the Financial Proposal.</p> <p>The Technical Bid Score 'St' of the Tenderer shall be derived as under $S_t = (S_{tm}/S_H)$, where S_t is the Total Technical Bid Score S_{tm} = Total technical bid marks of the bid under consideration S_H = Highest total technical bid marks amongst all evaluated bids</p> <p>The Financial Proposal should contain the total cost of all services, comprising of all items as mentioned under Scope of Work. Formula to determine the scores for the Commercial Bids shall be as follows $S_f = (F_L / F)$, where S_f is the Financial Score F_L is the value of lowest Commercial Bid F is the price quoted in the bid under consideration</p>	<p>6.4 FINAL EVALUATION OF PROPOSAL</p> <p>The Total Technical Score of any bidder would be an arithmetic sum of scores obtained by the bidder for each of the parameter indicated above. The minimum total technical score required shall be 50% to become eligible for opening of the Financial Proposal.</p> <p>The Technical Bid Score 'St' of the Tenderer shall be derived as under $S_t = (S_{tm}/S_H)$, where S_t is the Total Technical Bid Score S_{tm} = Total technical bid marks of the bid under consideration S_H = Highest total technical bid marks amongst all evaluated bids</p> <p>The Financial Proposal should contain the total cost of all services, comprising of all items as mentioned under Scope of Work. Formula to determine the scores for the Commercial Bids shall be as follows $S_f = (F_L / F)$, where S_f is the Financial Score F_L is the value of lowest Commercial Bid F is the price quoted in the bid under consideration</p>

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	<p>F_L and F would be computed as: = [Total Charges specified as per Appendix 2]</p> <p>The final evaluation of proposals shall be on the principle of Quality Cum Cost Based Selection (QCBS) based on the final weighted score. A weightage of 60% will be assigned to the Technical Bid Score and a weightage of 40% will be assigned to the Financial Bid Score.</p> <p>The final weighted score will be: $(0.60 \times St) + (0.40 \times Sf)$</p> <p>The assignment shall be awarded to the bidder scoring the highest final weighted score.</p>	<p>F_L and F would be computed as: = [Total Charges specified as per Appendix 2]</p> <p>The final evaluation of proposals shall be on the principle of Quality Cum Cost Based Selection (QCBS) based on the final weighted score. A weightage of 60% will be assigned to the Technical Bid Score and a weightage of 40% will be assigned to the Financial Bid Score.</p> <p>The final weighted score will be: $(0.60 \times St) + (0.40 \times Sf)$</p> <p>The assignment shall be awarded to the bidder scoring the highest final weighted score.</p>
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Form –1.5: Experience Statement [Project Title]

(Attach separate sheet for each project)

- A. Project Brief
- B. Client (Name, Address & Contact no.)
- C. Cost of the Project (with breakup of license cost, implementation cost, support cost, hardware cost)
- D. Duration & period of the Project (including current completion status)
- E. Scope of work and Roles & responsibility of the organization
- F. Whether Project executed by forming Joint venture or Consortium with other organization (In case of consortium, provide share in consortium **along with consortium agreement**)
- G. Other features of the Project (Such as Mobility, Document management, technologies used, total efforts in man months, etc.)
- H. Country in which it was executed
- I. Provide the relevant project details as under:

Modules	Yes/No	Name of the COTS product	Provide Relevant Details (e.g. no of users, no of properties, key functionality, USP of the solution)
Finance Management			
HR with Payroll			
Project Management			
Material management			
Enterprise asset management			
Water Utility & Billing			
Citizen services including property tax			
E-office applications using DMS			

The information submitted above is true and I am aware that submitting false information will lead to rejection of our bid and SSCDL can take appropriate action in this regard.

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(Sign & Stamped by authorized signatory)

Enclosure:

1. Copy of Purchase Order or Work Order or LOI or Agreement duly authenticated/ signed by the respective client.
2. Completion Certificates/ Project Acceptance Certificate/ Go-Live certificate from respective client
3. In case of consortium, copy of the Consortium Agreement clearly specifying the Roles & Responsibility of the members

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Form –1.16: Experience Statement BPM based E-office applications implementation

[Project Title]

(Attach separate sheet for each project)

- A. Project Brief
- B. Client (Name, Address & Contact no.)
- C. Cost of the Project (with breakup of license cost, implementation cost, support cost, hardware cost)
- D. Duration & period of the Project (including current completion status)
- E. Scope of work and Roles & responsibility of the organization
- F. Number of users
- G. Whether Project executed by forming Joint venture or Consortium with other organization (In case of consortium, provide share in consortium **along with consortium agreement**)
- H. Other features of the Project (Such as Mobility, Document management, technologies used, total efforts in man months, etc.)
- I. Country in which it was executed
- J. Provide the relevant project details as under:

Modules	Yes/No	Name of the COTS product	Provide Relevant Details (e.g. no of users, no of properties, key functionality, USP of the solution)
RTI Application			
Field Inspection and Reporting			
Integrated Audit management			
All inter-dept. Approvals & file movement (Inward /outward)			
Vigilance work assignment & report			
Court case management			
Meeting Management			

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Others (Please specify)			
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The information submitted above is true and I am aware that submitting false information will lead to rejection of our bid and SSCDL can take appropriate action in this regard.

(Sign & Stamped by authorized signatory)

Enclosure:

1. Copy of Purchase Order or Work Order or LOI or Agreement duly authenticated/ signed by the respective client.
2. Completion Certificates/ Project Acceptance Certificate/ Go-Live certificate from respective client
3. In case of consortium, copy of the Consortium Agreement clearly specifying the Roles & Responsibility of the members
